

Privacy Policy

Prepared in accordance with General Data Protection Regulations (“GDPR”)

Racesolutions Limited (“we”) while collecting essential data for the Temple Trail Race (“TTR”), shall respect the confidentiality of any personal data you share with us, or that we have access to through other means. We shall keep it safe, always take every effort to protect your privacy and we shall never do anything with your details that you wouldn’t reasonably expect.

We collect information in the following ways:

- **When you give it to us DIRECTLY**

When you register to take part in the TTR you will provide us with information necessary to participate. We are responsible for your data at all times and other than as described below, will not disclose it to any Third Parties unless required by Law.

- **When you give it to us INDIRECTLY**

Your information may be shared with us by independent organisations, FR Systems, partner and sponsors. These independent third parties will only share your information when you have consented. You should check their Privacy Notice when you provide your information to understand fully how they will process your data.

Cookies

Like most websites, we may use “cookies” from to help us make our site and the way you use it, better. We do not store any personal data in the cookies that we use.

We do not use IP addresses.

The personal information we collect and how we use it

We will only ever capture the minimum amount of information that we need to in relation to the TTR. The personal data we will collect is:

- Your name as submitted by you
- Your contact details
- Emergency contact details
- Other declared information, where relevant

Entries are received by FR Systems our entry system provider; we do not receive or store any of your banking or credit card details.

How we will use your data

We will use your personal data as follows:

- To enable entry into the TTR
- Administer your participation in the TTR
- Administer Gift Aid applications where applicable
- To notify you of information relating to a future TTR and
- Understand how we can improve our events, services, products or information
- In any other way we may describe when we correspond with you
- For any other purposes with your specific consent

Sensitive information

We do not collect any personal information classified as 'sensitive' under GDPR.

Unsubscribe

Communications about future TTR will include an UNSUBSCRIBE facility which will stop any future e- mails from Send in Blue.

However, if you have made a valid entry to an TTR, we will still communicate with you about the event. In which case you will not be able to unsubscribe from these communications as you must be advised of the logistics and the legal and Health and Safety aspects of the event.

Data Sharing

- **Our service/host providers**

In the course of our TTR activities, there will be a need for us to share the personal data which you have provided to us to third parties that provide us with services or host our applications/software that you may access:

- FR Systems our entry system provider
- Our website development and support provider
- Send in Blue – our communication mailing software service provider
- Our chosen medical provider
- Our chosen race photography partner

We will ensure that data processing agreements, compliant to GDPR, are in place.

- **Sharing with third parties**

We will never sell your personal data to anyone else. However, we may need to disclose your details if required to for legal reasons to the police, other agencies, for example HMRC, regulatory bodies or our legal advisors.

How we keep your information safe and who has access to it

We ensure that there are appropriate physical and technical controls in place to protect your personal details. Confidential records are securely stored and when no longer required all records will be safely destroyed. Our computer security is protected and routinely monitored.

We undertake regular reviews of who has access to information that we hold to ensure that your personal information is only accessible by TTR administrators and our service/host providers.

Where we store your information

Your personal information will be stored on:

- TTR administrators' own computers
- FR Systems servers
- Send in Blue servers
- Developers' computers

How long we retain your information and how we keep it up to date

We will only keep your information for as long as we need it to facilitate in participation in the TTR, to meet our obligations to statutory bodies or to provide you with information about future events. We shall delete your information if none of these reasons apply or according to statutory limits, or according to guidance issued by the Information Commissioner.

Individuals are responsible for entering correct personal data on the TTR website or on a paper entry.

Your rights

The General Data Protection Regulations gives you certain rights and these are available on the **Information Commissioners website** <https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/>

If you are unhappy with how we have processed your information, you have the right to lodge a complaint with the Office of the Information Commissioner, contact details below.

Changes to this privacy notice

We may change this privacy Notice from time to time. If we make any significant changes in the way we treat your personal information we will make this clear on our website www.templetrailrace.com or by notifying you directly.

Our contact details

templetrailrace@racesolutions.co.uk Any correspondence should be marked for the attention of the managing director.

Complaints

If you are unhappy with how we have processed your personal information, please firstly contact the us using the e-mail address above. If you are still unhappy you may contact the following:

Information Commissioner's Office

Wycliffe House Water Lane Wilmslow
Cheshire, SK9 5AF

Helpline: 0303 123 1113 (local rate) or ++44 1625 545 745